

# TV Recording with Spectrum DVR

Rogue Valley Manor contracts with Spectrum (aka Charter) for cable TV service. This gives residents access to a number of TV channels for viewing. Control of the Cable TV set top box is through a remote control, pictured here.

An extra cost feature available from Spectrum allows recording TV shows for viewing at a different time. This is their DVR (Digital Video Recorder) feature. It is controlled using the same remote, which has buttons for the DVR use.

Many residents who have subscribed to the DVR service will be using an older version. A tutorial for using that version is on MyRVM in the Tutorials section. This can be found under the [About Us/ Info] tab, then under the [How To] tab. The tutorial is titled "Set up Your Spectrum DVR to Record".

Spectrum recently released a new DVR program. It has some advantages and disadvantages for users.

## Advantages:

- A more modern look
- A user manual (copied below)
- Solves a problem with spurious Program Guide resetting

## Disadvantages for RVM residents:

- Does not allow advance programming of Channel 900 small time slots
- Does not allow advance programming from a presettable time
- Does not allow repeated recording at a presettable time -- just of a program series.



If you have the older version, and want to change to the newer, you can call Spectrum and ask them to switch you to the "Spectrum Guide". This is done remotely by changing a code associated with your contract. No visit to your home is required. I have done this, because we had the problem of our Program Guide continually resetting. Aside from solving that problem, I don't think I would have made the change. Having made it, I have learned to live with the limitations of the new program. Specifically, I record Channel 900 manually at the time of the broadcast of the program I want to save, or record ahead in large (typically 4 hour) blocks of time.. It is manageable, but not ideal.

If you have the new "Spectrum Guide" DVR program, the User Manual that Spectrum provides is pretty good. It is available online at

<https://www.spectrum.net/support/tv/spectrum-guide-dvr-series-recordings/>

and is copied below for your convenience

Skip Ross

February, 2021

# Spectrum Guide DVR: Recording

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Recording your favorite programs is easy with Spectrum Guide. You must subscribe to Spectrum DVR Service and have a DVR Spectrum Receiver to use this feature. To upgrade your service, please [contact us](#).



You can record a program you are currently watching on Live TV, or you can record future programs. You can even automatically record all episodes of a TV series.

## How to Set a Recording Using the Record Button

To record a program you are currently watching on Live TV:

1. Press the **RECORD** button on the remote.
2. If the program is a movie, live event, or special (not part of a series), recording begins immediately. If you have been watching the program for a while, the portion of the program stored in the Time Shift Buffer — up to 60 minutes — will also be saved as part of the recording.
3. If the program is part of a series, you will have the option to record just the current episode or create a series recording.
4. Selecting **RECORD EPISODE** will start recording immediately.



5. If you choose to record a series, you can adjust recording options as desired:

- Record Episodes (New Only / All Episodes).
- Start Time (As Scheduled / Up to 5 minutes early).
- Stop Time: (As Scheduled / Up to 2 hours late).
- Keep Until: (Space is needed / I delete).

6. Review the options and select **RECORD** to schedule the series recording.

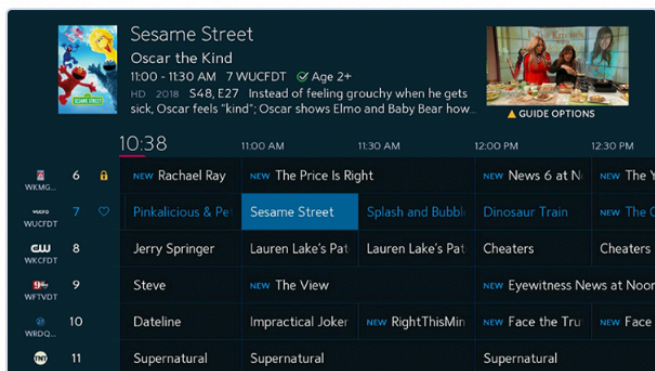


**Note:** Not all programming begins or ends exactly at the scheduled time. You can use the Start Time and Stop Time options to make sure you don't miss the beginning or end of a program.

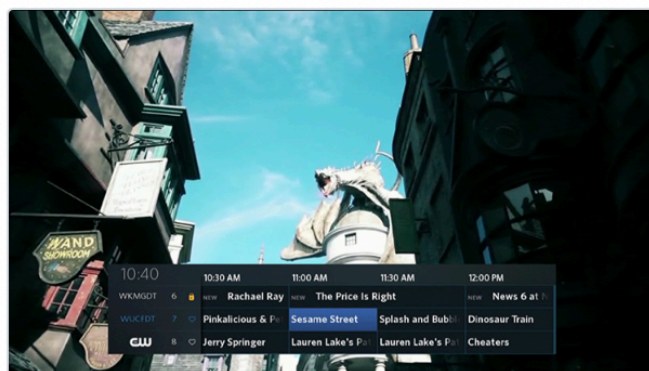
## How to Set a Recording from the Guide or Mini Guide

To record a future program from the Guide or Mini Guide:

1. Display the Guide by pressing the **GUIDE** button on the remote, or display the Mini Guide by pressing the **OK** button twice.



Full Guide



Mini Guide




2. Use the arrow buttons to highlight the upcoming program you want to record and press **OK**.



**Note:** If you select a program in the current time slot you will be tuned to that channel. To record the program, select it and press the **RECORD** button instead.

10:38



**WUCFO**

## Sesame Street

### Oscar the Kind

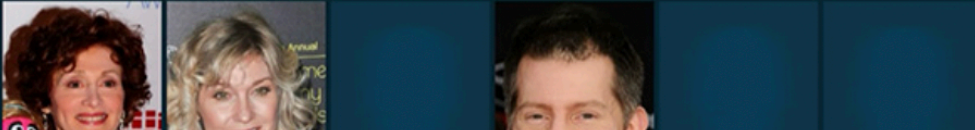
✓ Age 2+ 11:00 - 11:30 AM Ch 7 WUCFDT

S48, E27 Instead of feeling grouchy when he gets sick, Oscar feels "kind"; Oscar shows Elmo and Baby Bear how easy and fun it is to be kind to others.

TV-Y 2018 CHILDREN, EDUCATIONAL 30 MIN HD, CC, DVS

[RECORD](#)[VIEW SERIES INFO](#)[MORE WAYS TO WATCH](#)[FOR PA](#)

Cast & Crew



3. Select **RECORD**. If the program is part of a series, you will have the option to record just the current episode or create a series recording.
4. Selecting **RECORD EPISODE** will start recording immediately.

## Sesame Street

11:00 - 11:30 AM 7 WUCFDT

[RECORD SERIES](#)[RECORD EPISODE](#)

### Set Series Recording

[RECORD](#)[CANCEL](#)

#### Sesame Street

Record Episodes:	<	New only	>
Start Time:	<	As Scheduled	>
Stop Time:	<	As Scheduled	>
Keep Until:	<	Space is needed	>

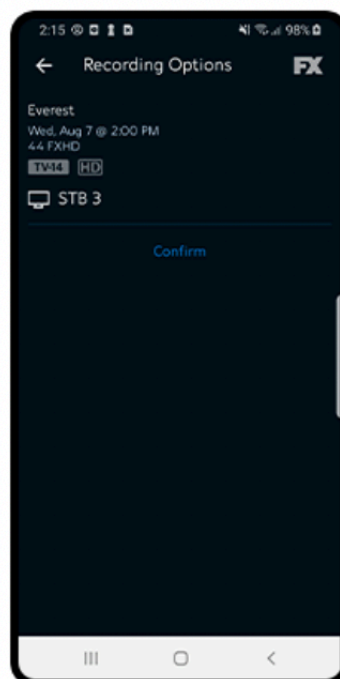
5. If you choose to record a series, you can adjust recording options as desired:
  - Record Episodes (New Only / All Episodes)
  - Start Time (As Scheduled / Up to 5 minutes early)
  - Stop Time: (As Scheduled / Up to 2 hours late)
  - Keep Until: (Space is needed / I delete)
6. Review the options and select **RECORD** to schedule the series recording.

## How to Set Recordings on a Mobile Device

To record a program from a remote device like a mobile phone or tablet, you'll need the [Spectrum TV app](#) on your device.

To set a recording for your DVR from the Spectrum TV app:

1. Locate the program you'd like to record from the **Guide** or through **Search**.
2. Choose a program for details.
3. Select **Recording Options**.
4. A list of Spectrum receivers will appear. Choose the receiver where you'd like to have the recording. Select **Confirm**.
5. Once the program's recorded, it'll appear on the DVR list on the associated Spectrum receiver.



Set Recording screen on an Android phone.



## View DVR History

The **History** screen in the Spectrum Guide displays a list of your recordings. It shows the status of each recording: if it was completed or, if stopped, how much was recorded.



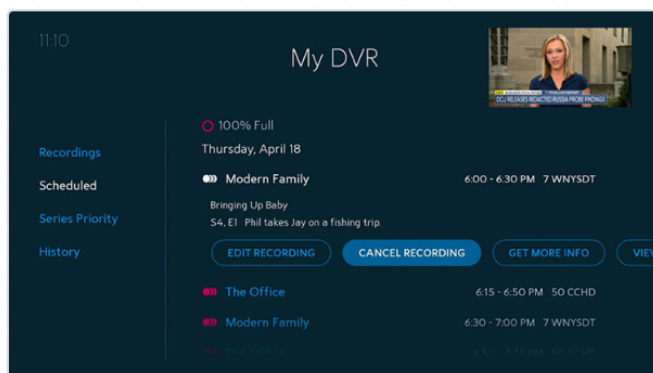
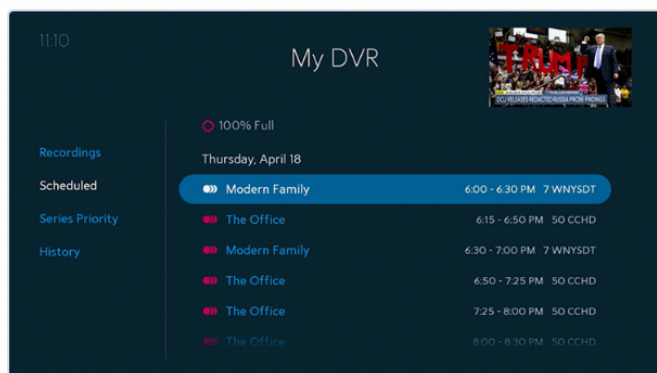
To view your DVR History:

1. Press the **DVR/My DVR** on your remote control. If your remote does not have a DVR/My DVR button, go to the Main Menu and select **My Library>Go to My DVR**.
2. Navigate to **History** using the **arrow buttons** on your remote control and then press **OK**.
3. Use the **arrow buttons** to highlight a title and press **OK** to see program details.

## How to Cancel a Recording

Scheduled recordings are listed in the My DVR section of My Library. To cancel an upcoming recording:

1. Press the **DVR** button on the remote.
2. Use the arrow buttons to select **SCHEDULED** and press **OK**.
3. Select the desired recording and press **OK**.
4. Select **CANCEL RECORDING**.
5. Select **CANCEL RECORDING** again to confirm.



## How to Cancel a Series Recording

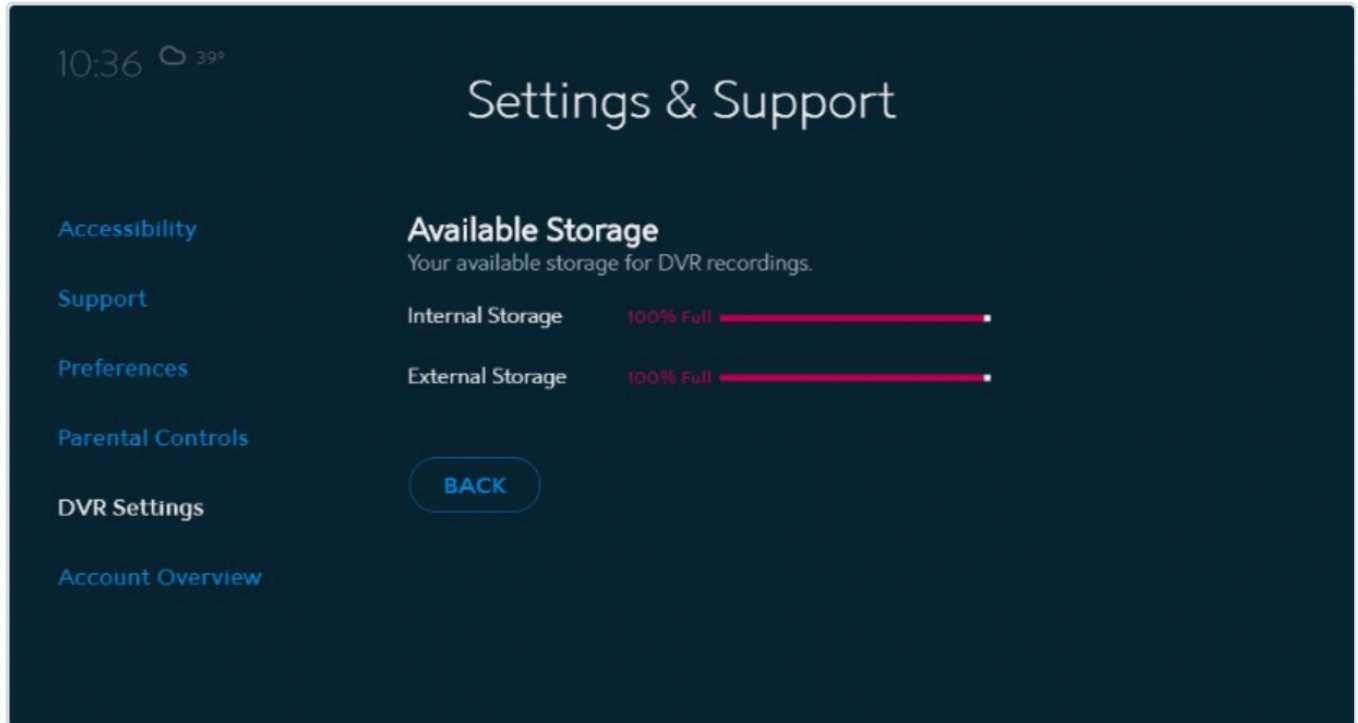
To stop automatically recording episodes of a TV series:

1. Press the **DVR** button on your remote control and select **Scheduled**.
2. Highlight an upcoming episode of the series and press **OK**.
3. Select **GET MORE INFO**.
4. Select **VIEW SERIES INFO**.
5. Select **CANCEL RECORDING** and confirm on the next screen.



## View Available Storage

You can easily view how much storage space is available on your DVR.



To view your available storage space:

1. Press the **DVR/My DVR** button on your remote control.
2. Navigate to **DVR Settings** using the **arrow buttons** and then press **OK/Select**.
3. Press the **right** arrow button to highlight **Available Storage** and then press **OK/Select**.

## Troubleshooting DVR Storage

The following are some problems associated with having limited available storage on your Spectrum My DVR:

- Can't record a program
- Scheduled recordings are automatically deleting
- Can't schedule a recording
- Scheduled recording didn't record

If your available disk space drops below 5% (95% full or higher) or the estimated scheduled recordings for the next two weeks exceed your available space, the outline for the storage gauge will be red. If the disk space is full, programs not marked to be saved **Until I Delete** are automatically deleted.

### Space-Saving Tips

- SD programs take up less space than HD programs.
- Set [record duplicates](#) to **No**.
- Record only [new episodes](#).
- Consider an [external hard drive \(eSATA\)](#).
- Delete unwanted programming on a regular basis.